

Ciani Device Control Terms of Service

For Screen Time Management

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These Terms of Service (“Terms”) govern your use of the Screen Time Management features provided through **Ciani Device Control (“CDC”)**, a service operated by Ciani01 (“we,” “us,” or “our”).
By accessing, enabling, configuring, or using Screen Time Management, you agree to these Terms. If you do not agree, you should not use the Screen Time Management features.
These Terms apply specifically to Screen Time Management and supplement any other terms, privacy notices, device-management agreements, or policies that may apply to Ciani Device Control.

1. About Screen Time Management

Ciani Device Control provides tools that allow authorized administrators to manage when and how enrolled or connected devices may be used.
Depending on the device, operating system, configuration, permissions, and version of CDC, Screen Time Management may allow an authorized administrator to:

- Set daily or scheduled device-use limits.
- Set time limits for applications or categories of applications.
- Create permitted and restricted usage periods.
- Temporarily restrict device access.
- Apply restrictions when a configured time limit expires.
- Display an administrator-selected restriction message.
- Create recurring schedules.
- Allow or restrict specific applications.
- Create temporary exceptions or additional time.
- View device-management information necessary to provide the service.
- Manage devices associated with an organization, household, group, or CDC account.
- Remotely change supported Screen Time Management settings.
- Apply restrictions based on policies established by an authorized administrator.

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Available functionality may vary by device and operating system.

2. Administrator Authority

Screen Time Management is designed to be controlled by an authorized administrator, such as a parent, guardian, device owner, organization administrator, or another person who has been given appropriate authority over the device.

An administrator must only manage devices that they are legally and appropriately authorized to manage.

By configuring Screen Time Management for another person's device, the administrator represents that they have the appropriate authority or permission to manage that device.

CDC must not be used to secretly control a device that the administrator does not own or have permission to manage.

3. Managed Users

A person whose device is subject to Screen Time Management may be considered a “Managed User.”

Managed Users may experience restrictions including:

- Applications becoming unavailable.
- Certain applications being temporarily blocked.
- Device features being restricted.
- Access being limited during configured hours.
- A restriction screen or notification appearing.
- Device usage ending after a configured limit.
- Some settings becoming unavailable.
- Restrictions continuing until an administrator removes or changes them.

A Managed User may not necessarily have permission to modify or remove administrator-created restrictions.

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4. Responsibility of Administrators

Administrators are responsible for determining appropriate Screen Time Management settings for the people and devices they manage.
Administrators should consider whether restrictions could interfere with important activities before enabling them.
Administrators should not intentionally configure CDC in a way that prevents reasonable access to emergency, safety, medical, accessibility, or other essential functionality.
CDC is a management tool. We do not determine whether a particular Screen Time limit, schedule, application restriction, or policy is appropriate for an individual Managed User.

5. Emergency and Essential Use

Screen Time Management should never be relied upon as an emergency or safety system.
Where supported by the operating system, certain emergency functions may remain available regardless of CDC restrictions.
However, we do not guarantee that every application, communication method, device feature, or third-party service will remain accessible while restrictions are active.
Administrators are responsible for ensuring that Managed Users have an appropriate method of obtaining assistance when necessary.

6. Device Compatibility

CDC functionality depends on the capabilities provided by the device manufacturer and operating system.
Certain features may require:

- A supported Apple device or other compatible device.
- A compatible operating system version.

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- Device supervision or management.
- Required system permissions.
- Mobile Device Management (“MDM”) configuration.
- Internet or local network connectivity.
- A properly configured CDC account.
- Administrator approval.
- Installation of required CDC applications, profiles, or components.

Some features may not be available on every device.
Updates from Apple or another platform provider may change, restrict, temporarily disable, or remove functionality that CDC previously supported.
We do not guarantee permanent compatibility with any particular device, operating-system version, API, MDM feature, or third-party service.

7. Apple Services

Some CDC functionality may interact with technologies, devices, frameworks, or management capabilities provided by Apple Inc.
Ciani Device Control and Ciani01 are independent services and are not Apple products.
Unless expressly stated otherwise, CDC and Ciani01 are not sponsored, endorsed, operated, or controlled by Apple Inc.
Apple, iPhone, iPad, Mac, Apple TV, iOS, iPadOS, macOS, and tvOS are trademarks of Apple Inc.

8. Restrictions and Enforcement

When a Screen Time rule becomes active, CDC may attempt to enforce the restriction using available device-management capabilities.
Examples may include:

- Restricting application access.
- Displaying a restriction interface.
- Changing the device's permitted functionality.

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- Preventing access until an allowed period begins.
- Enabling a configured restricted mode.
- Applying settings established by an administrator.

Restrictions may not activate immediately in every situation.
Network conditions, operating-system limitations, background-processing restrictions, device configuration, synchronization delays, software errors, or third-party services may affect enforcement.
We do not guarantee that CDC restrictions cannot be bypassed.

9. Administrator Messages

CDC may allow administrators to select or create messages that appear when a Managed User reaches a time limit or enters a restricted period.
Examples may include:

- “Your time is up.”
- “Your device needs a rest.”
- “Restrictions enabled.”
- “Device Disabled.”

Administrators may also be allowed to create custom messages.
Administrators are solely responsible for custom messages they create.
Custom messages must not contain threatening, abusive, discriminatory, obscene, illegal, deceptive, or otherwise inappropriate content.

10. Accounts and Security

Some CDC Screen Time features may require an account.
You are responsible for:

- Keeping your account credentials secure.
- Protecting administrator access.
- Using appropriate authentication methods.
- Preventing unauthorized users from obtaining administrator privileges.
- Reviewing devices connected to your account.

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- Reporting suspected unauthorized access.

You must not intentionally share administrator credentials with someone who is not authorized to manage the associated devices.
We may require additional verification before allowing certain sensitive management actions.

11. Organizations and Device Groups

CDC may allow devices and users to be organized into households, organizations, locations, groups, roles, or similar structures.
Administrators are responsible for assigning appropriate permissions.
Users with higher-level administrative permissions may be able to change restrictions affecting multiple Managed Users or devices.
Organizations are responsible for managing who receives administrative privileges within their CDC environment.

12. Acceptable Use

You may not use Screen Time Management to:

- Control a device without appropriate authorization.
- Harass, threaten, intimidate, stalk, or abuse another person.
- Attempt to secretly monitor someone where such monitoring is prohibited.
- Gain unauthorized access to another person's account or device.
- Circumvent device security.
- Interfere with CDC infrastructure.
- Reverse engineer CDC except where applicable law specifically permits it.
- Use CDC for unlawful surveillance.
- Violate another person's privacy or legal rights.
- Misrepresent your authority over a Managed User or device.
- Use CDC for any unlawful purpose.

We may suspend or terminate access when we reasonably believe CDC is being misused.

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13. Circumvention

Managed Users must not intentionally attempt to bypass restrictions through unauthorized methods, including manipulation of CDC components, accounts, profiles, or device-management configurations.
However, CDC is not designed as an absolute security system.
No device-management solution can guarantee that restrictions will never be bypassed.
Administrators should not rely on CDC as the only method of enforcing important organizational, household, or safety policies.

14. Internet and Network Requirements

Some CDC actions may require an active internet or network connection.
If a device:

- Goes offline,
- Has poor connectivity,
- Cannot communicate with CDC,
- Cannot reach required Apple or third-party services, or
- Has required management services disabled,

some commands may be delayed or may not be delivered.
The device may continue using the most recently applied configuration until it can reconnect.

15. Service Availability

We attempt to keep CDC available and functioning, but continuous or uninterrupted operation is not guaranteed.
CDC may occasionally be unavailable because of:

- Maintenance.
- Software updates.

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- Server problems.
- Network failures.
- Third-party outages.
- Apple service interruptions.
- Security incidents.
- Changes to operating-system capabilities.
- Events outside our reasonable control.

We may modify, replace, temporarily disable, or discontinue individual Screen Time Management features when necessary.

16. Beta and Experimental Features

Certain CDC features may be identified as beta, preview, experimental, early access, or similar.

These features may:

- Contain errors.
- Behave unexpectedly.
- Change without notice.
- Be removed.
- Have limited availability.
- Provide incomplete functionality.

Beta functionality should not be relied upon for critical device-management requirements.

17. Software Updates

CDC may be updated from time to time.

Updates may include:

- Security fixes.
- Compatibility changes.
- New Screen Time features.
- User-interface changes.

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- Bug fixes.
- Changes required by Apple or other platform providers.
- Removal of obsolete functionality.

Certain updates may be necessary for continued operation.
Older versions of CDC may eventually stop functioning correctly or may no longer be supported.

18. Privacy
CDC may process information necessary to provide Screen Time Management.
Depending on the features enabled, this may include information such as:

- Account information.
- Device identifiers.
- Device names.
- Organization or group membership.
- Administrator settings.
- Restriction configurations.
- Screen Time schedules.
- Device-management status.
- Application-management information.
- Command delivery status.
- Diagnostic information.

The processing of personal information is governed by the applicable **Ciani Device Control Privacy Policy**.
Screen Time Management is not intended to provide administrators unrestricted access to the private contents of a Managed User's device.

19. Children's and Family Use

CDC may be used by parents or guardians to manage devices used by minors.

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The parent, guardian, organization, or other responsible administrator is responsible for ensuring that use of CDC complies with applicable laws and obtaining any consent that may be required.
A minor should not independently create an administrator account or manage another person's device unless permitted by the applicable account rules and authorized by a parent, guardian, or organization.

20. Schools, Businesses, Churches, and Organizations

Organizations using CDC are responsible for ensuring that their device-management practices comply with applicable policies, agreements, and laws.
Organizations are responsible for:

- Informing users that a device is managed where appropriate.
- Obtaining required consent.
- Establishing appropriate Screen Time rules.
- Determining administrator permissions.
- Removing access when an administrator no longer requires it.
- Protecting Managed User information.
- Ensuring restrictions are appropriate for the organization's use case.

CDC does not provide legal compliance services to organizations.

21. Data Loss and Application Availability

Enabling or disabling a Screen Time restriction is not intended to delete user data. However, restricting an application may prevent a Managed User from accessing information stored within that application until access is restored.
Administrators should avoid changing restrictions while important device activity is occurring.
We are not responsible for data loss caused by third-party applications, operating-system behavior, device failure, user actions, or unsupported configurations.

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22. Third-Party Applications and Services

CDC may manage or interact with applications and services that we do not own or control.

We are not responsible for:

- The content of third-party applications.
- Changes made by application developers.
- Application outages.
- Third-party privacy practices.
- Applications failing to respond correctly to management restrictions.
- Changes made by Apple or another device platform.

Third-party services are governed by their own terms and privacy policies.

23. Suspension and Termination

We may suspend or terminate access to CDC when necessary to:

- Protect the security of CDC.
- Prevent abuse.
- Comply with applicable law.
- Investigate suspected misuse.
- Protect users or third parties.
- Address violations of these Terms.

Users may stop using Screen Time Management at any time, subject to administrator permissions and applicable organization policies.

Removing a CDC application alone may not remove every device-management restriction if the device is managed through a separate MDM or supervision configuration.

24. No Guarantee of Restriction Effectiveness

CDC is intended to assist administrators with device management.

We do not guarantee that:

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- Every restriction will activate at exactly the intended time.
- Every application can be restricted.
- Restrictions cannot be bypassed.
- Every command will be delivered immediately.
- CDC will operate while a device is offline.
- Every operating-system update will remain compatible with CDC.
- Device manufacturers will continue supporting features used by CDC.

Administrators should periodically confirm that important restrictions are functioning as expected.

25. Disclaimer of Warranties

To the maximum extent permitted by applicable law, CDC and Screen Time Management are provided on an **“as is” and “as available” basis**.
We do not make warranties that the service will be uninterrupted, error-free, completely secure, compatible with every device, or suitable for every particular use.
Nothing in these Terms excludes warranties or protections that cannot legally be excluded.

26. Limitation of Liability

To the maximum extent permitted by applicable law, Ciani01 and Ciani Device Control will not be responsible for indirect, incidental, special, consequential, exemplary, or punitive damages resulting from use of or inability to use Screen Time Management.
This may include losses arising from:

- Delayed management commands.
- Failed restrictions.
- Incorrect administrator configurations.
- Loss of access to an application.
- Device or operating-system incompatibility.

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- Third-party service failures.
- Network interruptions.
- Unauthorized use of administrator credentials.

Nothing in these Terms limits liability where doing so would be prohibited by law.

27. Changes to Screen Time Management

We may change Screen Time Management as CDC develops.

Features may be:

- Added.
- Redesigned.
- Renamed.
- Limited.
- Replaced.
- Discontinued.

We may also modify these Terms to reflect service, security, technical, or legal changes.

The updated Terms will display a revised “Last Updated” date.

Where required, we may provide additional notice before significant changes take effect.

Continued use of Screen Time Management after updated Terms become effective constitutes acceptance of those Terms where permitted by law.

28. Governing Law

These Terms are governed by applicable laws of the State of Arizona and the United States, without regard to conflict-of-law principles, except where applicable law requires otherwise.

Nothing in these Terms removes rights that cannot legally be waived.

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29. Entire Agreement

These Terms, together with the Ciani Device Control Privacy Policy and any other applicable CDC agreements, form the agreement governing use of Screen Time Management.
If part of these Terms is found unenforceable, the remaining provisions will continue to apply to the extent permitted by law.

30. Contact

Questions regarding Screen Time Management or these Terms may be directed to Ciani Device Control.

Email:	Phone:
cdc@ciani01.org	623-687-1699

For technical assistance, include the affected device id, operating-system version, and a description of the issue when possible.
Do not send passwords, authentication codes, or other sensitive credentials when requesting support.

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